

Customer Profile

Kemin Industries gains worldwide efficiencies with Infor M3.



Facts at a glance

Solution: ERP Products: Infor™ M3

Industry: Food and Beverage

Country: USA

"We gained buy-in from the president, through the executive team, down through all of the IT, finance, purchasing, operations, quality control, customer service, and logistics teams. In addition, we worked collaboratively with Infor Consulting throughout the installation."

—Dan Heidersheit, WW IT Vice President, Kemin Industries Inc.

About the company

Founded in 1961, Kemin Industries Inc. provides solutions to the animal and human nutrition and health, personal care, pet food, and pharmaceutical industries. Kemin operates in more than 70 countries, with manufacturing facilities in Belgium, Italy, Brazil, China, India, Singapore, South Africa, and the United States. Headquartered in Des Moines, Iowa, Kemin serves a customer base that impacts 80% of global food production. For more information, go to www.kemin.com.

Challenges

- Provide safe nutrition ingredients that support the food and beverage industry.
- Track product lots quickly and accurately.
- Deliver products to customers on time.
- · Keep costs under control.
- Consolidate information, enhance collaboration, and improve visibility across all of the company's manufacturing, distribution, customer service, and research and development operations.

Benefits

- Consolidated five systems into one, providing the company with a competitive edge.
- Improved lot tracing for recalls to a response time of 30 minutes.
- Cut the month-end close cycle in half, and is now pushing to reduce the cycle even more.
- Increased efficiency.
- Responded more quickly to customer requests because of the links created between business units.
- Moved higher-quality products throughout the company's entire supply chain.

"Infor provides us with the integrated, scalable information infrastructure we need to drive efficiencies at both the management and operational levels. We can standardize our business processes, procedures, and terminology, and enable information to flow to the right people at the right time."

—Dan Heidersheit, WW IT Vice President, Kemin Industries Inc.

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